



## The damage is done – what do I do now?

This check list will help you in making and settling your claim as quickly and as simply as possible.

### 1<sup>st</sup> step

Please fill in the attached notification of damages form completely and truthfully. Make sure to enclose a copy of your insurance certificate. This is the only way to ensure that the claim is processed immediately. If you do not have a notification of damages form, please call our Solarwatt Service Hotline at 0208-7006-4444 or send us an e-mail to [solarwatt-schaden@aon.de](mailto:solarwatt-schaden@aon.de).

### 2<sup>nd</sup> step

Send as soon as possible

- an estimate of costs
- a detailed report of the fitter
- photos of the damage (if possible)
- a copy of the police report in the case of damages due to theft or vandalism
- a copy of the insurance certificate

to the following address:

Aon Versicherungsmakler Deutschland GmbH  
Postfach 10 09 55  
D - 45409 Mülheim  
E-mail: [solarwatt-schaden@aon.de](mailto:solarwatt-schaden@aon.de)

If you have any further queries, you can call us at +49 208 7006 4444 from 09.00 to 17.00 hrs.

### 3<sup>rd</sup> step

Insofar as the documents are complete, we will examine the damages claim as quickly as possible and then contact you to agree on further procedure.

Please keep the damaged parts until the claim has been finally settled. Thank you.